

<b>FCC Form 481 - Carrier Annual Reporting</b> <b>Data Collection Form</b>	FCC Form 481 OMB 3060-0986 OMB 3060-0819 Avg. Burden Estimate per Respondent: 20 Hours
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<b>&lt;010&gt;</b>	Study Area Code	469023
<b>&lt;015&gt;</b>	Study Area Name	Northern Colorado Communications, Inc.
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name: Person USAC should contact with questions about this data	April Simmons
<b>&lt;035&gt;</b>	Contact Telephone Number: Number of the person identified in data line <030>	970-483-7300
<b>&lt;039&gt;</b>	Contact Email: Email of the person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
<i>(check box when complete)</i>				
<b>&lt;100&gt;</b>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	
<b>&lt;200&gt;</b>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;210&gt;</b>	<input checked="" type="checkbox"/> --- check box if no outages to report			
<b>&lt;300&gt;</b>	Unfulfilled Service Requests (voice)	\$0	<input checked="" type="checkbox"/>	
<b>&lt;310&gt;</b>	Detail on Attempts (voice)	(attach descriptive document)		
<b>&lt;320&gt;</b>	Unfulfilled Service Requests (broadband)			
<b>&lt;330&gt;</b>	Detail on Attempts (broadband)	(attach descriptive document)		
<b>&lt;400&gt;</b>	Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;410&gt;</b>	Fixed	0		
<b>&lt;420&gt;</b>	Mobile	0		
	Number of Complaints per 1,000 customers (broadband)			
<b>&lt;440&gt;</b>	Fixed			
<b>&lt;450&gt;</b>	Mobile			
<b>&lt;500&gt;</b>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;510&gt;</b>		(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;600&gt;</b>	Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;610&gt;</b>		(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;700&gt;</b>	Company Price Offerings (voice)	(complete attached worksheet)		
<b>&lt;710&gt;</b>	Company Price Offerings (broadband)	(complete attached worksheet)		
<b>&lt;800&gt;</b>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>&lt;900&gt;</b>	Tribal Land Offerings (Y/N)? No	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	
<b>&lt;1000&gt;</b>	Voice Services Rate Comparability	(check to indicate certification)		
<b>&lt;1010&gt;</b>		(attach descriptive document)		
<b>&lt;1100&gt;</b>	Terrestrial Backhaul (Y/N)? Yes	(if not, check to indicate certification)		
<b>&lt;1110&gt;</b>		(complete attached worksheet)		
<b>&lt;1200&gt;</b>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<b>&lt;2000&gt;</b>	(check to indicate certification)	
<b>&lt;2005&gt;</b>	(complete attached worksheet)	

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>	(check to indicate certification)	
<b>&lt;3005&gt;</b>	(complete attached worksheet)	

**(100) Service Quality Improvement Reporting  
Data Collection Form**

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July 2013

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Simmons
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

<110>	Has your company received its ETC certification from the FCC?	(yes / no )	No
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

\_\_\_\_\_  
Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

(200) Service Outage Reporting (Voice)  
Data Collection Form

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July 2013

<010>	Study Area Code	469023
<015>	Study Area Name	Horthen Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Wigginton
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

<220>

[illegible]



### Data Collection Form

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010> Study Area Code 469023

<015> Study Area Name Northern Colorado Communications, Inc.

<020> Program Year	2014
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<030> Contact Name - Person USAC should contact regarding this data

<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
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<039> Contact Email Address - Email Address of person identified in data line <030> [april@wigginstel.com](mailto:april@wigginstel.com)

<810> Reporting Carrier Northern Colorado Communications, Inc.

<811> Holding Company

<812> Operating Company

<813>	<a1>	<a2>	<a3>
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## Affiliates

SAC

### Doing Business As Company or Brand Designation

Wiggins Telephone Association

462209

**(900) Tribal Lands Reporting  
Data Collection Form**

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OMB Control No. 3060-0986  
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July 2013

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Simmons
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation	Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

[illegible]

**(1110) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Simmons
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

<1120> Please check this box to confirm no terrestrial backhaul  
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers  
broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G) ☐

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**

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July 2013

**Data Collection Form**

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Simmons
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:april@wigginstel.com">april@wigginstel.com</a>

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

469023001210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒



**(2005) Price Cap Carrier Additional Documentation****Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	
<015>	Study Area Name	
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	

Name of Attached Document Listing Required Information

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**(3005) Rate Of Return Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

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OMB Control No. 3060-0819

July 2013

<010>	Study Area Code
<015>	Study Area Name
<020>	Program Year
<030>	Contact Name - Person USAC should contact regarding this data
<035>	Contact Telephone Number - Number of person identified in data line <030>
<039>	Contact Email Address - Email Address of person identified in data line <030>

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3011)	Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		<input type="checkbox"/> (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		<input type="checkbox"/> (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3018)	If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/> (Yes/No)
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<input type="checkbox"/>

Certification - Reporting Carrier  
Data Collection Form

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OMB Control No. 3060-0986  
OMB Control No. 3060-0879  
July 2013

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	April Simmons
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7300
<039>	Contact Email Address - Email Address of person identified in data line <030>	april@wigginstei.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Northern Colorado Communications, Inc.

Signature of Authorized Officer:

*Terry Hendrickson*

Date 10/15/2013

Printed name of Authorized Officer: Terry Hendrickson

Title or position of Authorized Officer: CEO/General Manager

Telephone number of Authorized Officer: 970-483-7300

Study Area Code of Reporting Carrier:

469023

Filing Due Date for this form:

10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terry Hendrickson
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7343
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:terry@wigginstel.com">terry@wigginstel.com</a>

#### Service Quality Standards

The company complies with the service quality standards set forth in the following sections of the Colorado Public Utilities Commission (CoPUC) Rules, 4 Code of Colorado Regulations (CCR) 732-2

- §2334 Construction and Maintenance Practices
- §2337 Standard Performance Characteristics for Customer Access Lines
- §2338 Interexchange Trunk Connections
- §2340 Network Call Completion Requirements

#### Consumer Protection Rules

The company complies with the following consumer protection rules:

- FCC rules regarding verification of orders for telecommunications service as required of submitting carriers {47 CFR §64.1100}
- CoPUC rule 4 CCR 732-2.2311 Changing Provider/Carrier Presubscription
- The FCC's Truth-in-Billing Requirements {47 CFR §64.2400}
- CoPUC rule 4 CCR 732-2.2304 Customer-Billing Requirements
- All of the requirements of 47 C.F.R. § Part 64 Subpart U, Customer Proprietary Network Information and Federal Trade Commission 16 C.F.R. §681, Identity Theft Red Flags

(610) Functionality in Emergency Situation Procedures

Form 481

<010>	Study Area Code	469023
<015>	Study Area Name	Northern Colorado Communications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Terry Hendrickson
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-483-7343
<039>	Contact Email Address - Email Address of person identified in data line <030>	<a href="mailto:terry@wigginstel.com">terry@wigginstel.com</a>

- The company maintains a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. {47 CFR §54.202(a)}
- The company has made reasonable provisions to meet emergencies resulting from power failures; sudden and prolonged increases in traffic; staff shortages; and fire, storm, and acts of god. {4 CCR 732-2.2335 The Provision of Service During Maintenance or Emergencies}





# NORTHERN COLORADO COMMUNICATIONS, INC.

P.O. BOX 206  
WIGGINS, COLORADO 80654  
(970) 483-7300



Lifeline Assistance is a government assistance program sponsored by the FCC to reduce rates for primary residential telephone service to qualifying subscribers who receive income-based benefits.

Lifeline subscribers may receive unlimited local calling at a discount of \$9.25.

Eligible customers may obtain Toll Blocking or Limited Toll Blocking free of charge. The Company's voice lifeline plan does not include any free minutes of use for toll. Eligible customers that elect to take Toll Blocking will not be required to pay a service deposit.

## **Limitations:**

- ✓ The discounts are applicable only on the end user's principal residence line.
- ✓ One discount per household for eligible participants is allowed. Discount is applicable towards primary residential connections only. The telephone service must be listed in your name. A household is everyone who lives together at your address as one economic unit.
- ✓ Service is non-transferable.

## **Eligibility Requirements:**

- ✓ Participant must be verified eligible prior to participation.
- ✓ With income at or below 135% of the Federal Poverty Guidelines.
- ✓ Participating in any of the following programs: Medicaid, Supplemental Nutrition Assistance Program (a.k.a. Food Stamps), Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program's free lunch program, and Temporary Assistance for Needy Families.
- ✓ Lifeline subscribers must re-certify eligibility each year.
- ✓ To determine if you are eligible, please contact the business office at (970) 483-7343.

The Link Up support has been eliminated of April 1, 2012.